

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: RE: #2020-00290
Date: Friday, December 4, 2020 9:37:00 AM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

From: Sartin, Anna M. [REDACTED]
Sent: Wednesday, December 2, 2020 1:17 PM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: #2020-00290

To whom it may concern,

I am writing you to urge you to assist in the intervention in this matter of Bluegrass Water raising our rates in our subdivision of Deer Run Estates nearly 700%. We now pay \$12.50, and they're proposed increase is to a rate of \$96.14. That is nearly \$100.00 per month. During this time of economic uncertainty due to COVID this will most definitely result in an economic hardship for my family. Please help us stop this ludicrous rate increase.

Anna L. Sartin C.O.T.
4th floor Ophthalmic Technician Supervisor
Department of Ophthalmology and Visual Science
University of Kentucky
110 Conn Terrace
Lexington, Ky. 40508
[REDACTED]

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: KY PSC Utility Inquiry
Date: Friday, December 4, 2020 9:36:00 AM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

From: PSC Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Thursday, December 3, 2020 8:44 AM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Wednesday, December 2, 2020 10:55 PM
To: PSC Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Wednesday, December 2, 2020 at 10:55 PM

Name: Lynna Barnes
Address: 225 Armstrong Court
City: Georgetown
State: KY
Zip Code: 40324
Phone number where you can be reached: [REDACTED]
Home phone:

Utility Name: Delaplain Disposal

State the nature of your concern: A 669% increase in our current bill is above average of a prove increase. It's highway robbery for those of us who are trying to work and pay our bills. That's way more than the average for what inside city limits pays and you get water and sewer combined. I moved to get away from all those higher prices not to be price gauges because

some company didn't maintain their equipment and now the consumers are having to pay for it with extreme and unfair price hikes.

Have you contacted the utility about the problem: No

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: RE: Case Related Question
Date: Friday, December 4, 2020 9:36:00 AM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

From: Carol Spencer [REDACTED]
Sent: Thursday, December 3, 2020 8:00 AM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: Case Related Question

I am writing in response to Case #2020-00290

We have lived in the Moonlake area since 1983. I am not protesting totally against a rate increase, it is the amount of the increase that concerns us. We, and a lot of the families in this are senior citizens and are on fixed incomes. We are lucky to get a 1 % raise a year, and you expect us to pay the amount of 669%. In my opinion this is ridiculous!!!! We have never had a problem with the company we have. Please, reconsider!!

Mr Russell Spencer
161 Gemini Trl
Georgetown Ky

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: RE: Complaint Regarding Case 2020-00290
Date: Friday, December 4, 2020 9:37:00 AM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

-----Original Message-----

From: Sandy [REDACTED]
Sent: Wednesday, December 2, 2020 5:55 PM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: Complaint Regarding Case 2020-00290

The intent of this email is to file a complaint related to case # 2020-00290 related to a proposed fee increase by Bluegrass Water on our monthly sewer bill from \$12.50/month to \$96.14/month which is a 669% increase. I am requesting intervention on this matter.

Sandra & Anthony Osborne
122 Fallow Circle
Georgetown, KY 40324

Thank you for your prompt attention to this matter.

Regards
Sandra Osborne

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: RE: Case 2020-00290
Date: Friday, December 4, 2020 9:36:00 AM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

From: Stacy Berry [REDACTED]
Sent: Wednesday, December 2, 2020 9:55 PM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: Case 2020-00290

To Whom it May Concern,

I am writing in regard to the letter dated 11-19-2020 from Bluegrass Water regarding the acquisition of Delaplain Disposal and of the proposed rate increases in case 2020-00290.

I have several concerns.

1. This letter was the first time I have been made aware of the purchase of our sewer provider.
2. My proposed rate increase is 669.1%. My monthly payment is currently \$12.50. This is an astronomical increase considering my water bill payment is around \$40 per month. I should not have to pay 2.5 times more for water treatment services than for usage.
3. I have some concerns about other information provided in the letter. The letter states that they want to increase the revenue of the sewer operating services by \$2,177,052 per year. It gives no indication of how this revenue increase will be used.
4. The second letter specifically mentions that there is a plan to invest \$1.1 million into our specific water treatment system. Why is our rate increase going to produce an annual revenue double that required for the improvements? To me this seems like the customers are paying for all of the upgrades and it is not being funded through loans.
5. For the \$1.1 million proposed for the Delaplain system, there is no information showing the timeline of the investment, nor of the length of time we are expected to see a rate increase to cover the cost of the investment, nor does it have any information regarding rate reductions once the repairs are made.

6. I acknowledge based upon the rate comparison table that my sewer rates are the lowest of all areas listed, so I am willing to support some rate increase. With that being said, I want to know how these funds are being used to pay for the improvements. I don't believe that the improvements should result with a rate increase of 669.1% and be more than twice my water usage payment. I feel a payment of \$25 to \$30 is reasonable.

7. The letter also lumps all of the sewer systems that Bluegrass Water is acquiring with no clear indication of how the funds are being divided. It mentions \$2.5 million already being spent on Kentucky systems already acquired. Why should my rates increase for improvements I have seen no benefit from? I also don't want to pay for the additional \$5 million they have proposed for the next 18 months for all of their Kentucky SYSTEMS.

I have lived in Moonlake Subdivision for 17.5 years. I don't have a choice in sewer services like I do for cable or internet. I respectfully ask the Kentucky Public Service Commission to be my advocate and ensure fair rates for services rendered.

Sincerely,

Stacy Berry
Moonlake Resident

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: RE: Bluegrass Water rate increase for Delaplain sewer service area.
Date: Friday, December 4, 2020 9:34:00 AM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

From: Velma Claycomb [REDACTED]
Sent: Thursday, December 3, 2020 4:00 PM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: Bluegrass Water rate increase for Delaplain sewer service area.

Velma and Donald Claycomb Jr.
40324

104 New Forest Court

Georgetown, Ky

Case# [2020-00290](#)

I am requesting intervention on this matter. We live in the I-75 & Delaplain Road interchange area (Scott County). The proposal by Bluegrass Water will increase our sewer service bill from \$12.50/month to \$96.14/month, that's a 669.1% increase. That is outrageous, my family can't afford to pay that amount per month. I don't know what we will do if this goes through. Your help in this matter would be greatly appreciated.

Thank you,
Velma Claycomb

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: KY PSC Utility Inquiry
Date: Friday, December 4, 2020 9:35:00 AM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

From: PSC Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Thursday, December 3, 2020 10:00 AM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Thursday, December 3, 2020 9:38 AM
To: PSC Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Thursday, December 3, 2020 at 9:38 AM

Name: William West
Address: 155 Pinewood Trail
City: West Paducah
State: KY
Zip Code: 42086
Phone number where you can be reached: [REDACTED]
Home phone: [REDACTED]

Utility Name: Bluegrass Water Utility Operating Company
State the nature of your concern: This is for case #2020-00290. For the past decade our sewer cost for the Arcadia Pines sub division in West Paducah, KY has been \$25 per month and the lagoon system maintained by the Arcadia Pines Sewer Association, Inc. Bluegrass Water acquired the wastewater systems of Arcadia Pines this past November 2020. Bluegrass has put

forward that they want to raise our sewer rate from \$25.00 per month to \$96.14 which is a highly unreasonable rate increase of \$71.14 / 284.6%. I find the increase ludicrous and do not wish to have such a high sewer bill per month. Bluegrass has said the lagoon system is under disrepair but the lagoon has been inspected once a year by the Health Department and has not given the Arcadia Pines Sewer Association any notice of deficiencies. Please do not allow Bluegrass Water Utility Operating Company to raise the rate of our sewer to such an unreasonable amount. This is higher than some months' electric bills. A small increase would not be unreasonable, but \$71.14 / 284.6% is completely unreasonable and should not be allowed to proceed. Thank you for your consideration. William. B. West
Have you contacted the utility about the problem: No

*Angela M Goad
Assistant Attorney General
Office of the Attorney General Office of Rate
700 Capitol Avenue
Suite 20
Frankfort, KENTUCKY 40601-8204

*John G Horne, II
Office of the Attorney General Office of Rate
700 Capitol Avenue
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Frankfort, KENTUCKY 40601-8204

*Kathryn A Eckert
McBrayer PLLC
201 East Main Street
Suite 900
Lexington, KENTUCKY 40507

*Katherine Yunker
McBrayer PLLC
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Lexington, KENTUCKY 40507

*Larry Cook
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700 Capitol Avenue
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Frankfort, KENTUCKY 40601-8204

*Bluegrass Water Utility Operating Company, LLC
1650 Des Peres Road, Suite 300
St. Louis, MO 63131

*J. Michael West
Office of the Attorney General Office of Rate
700 Capitol Avenue
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